

PACKING VIDEO PROOF · MADE IN INDIA

Win every fake return claim

ClaimVMS records every order you pack, links it to the AWB, and keeps the proof on your own PC, for one flat yearly price.

ClaimVMS by SmartX Brains Solutions · claimvms.in

CLAIMVMS · LIVE PACKING

● REC



AWB NO.

AWB-771029341

MARKETPLACE

Flipkart

SKU

SHRT-BLU-XL

STORED AT

Your PC

Video stays under your control

The pain points of ecommerce and logistics



Parcel lost

Shipments go missing in transit with no proof of dispatch or handover.



Goods damaged

Items arrive broken, with no record of their condition at packing.



Quantity is less

Buyers report missing units, with no evidence of what was packed.

Add fake and wrong-item returns: without order-level video proof, these claims are lost.

Today's options all leave gaps



CCTV

- ✗ Not linked to any order or AWB
- ✗ Hours of footage to scrub for one clip
- ✗ Often too far away or blurry to see labels



Phone videos

- ✗ Every clip named by hand
- ✗ Quality depends on each packer
- ✗ Hard to find months later



Per-video cloud VMS

- ✗ Bill grows with every order
- ✗ Your videos sit on the vendor's cloud
- ✗ Credits can run out and recording stops

ClaimVMS: video proof linked to every AWB



Scan and record

Recording starts when the AWB is scanned and stops at the next scan.



Find in seconds

Search any AWB or order ID and download the clip for your claim.



Unlimited, flat price

One yearly licence. No per-video or storage charges, ever.



Your data, your storage

Videos stay on your own PC or server, not on our cloud.

A ClaimVMS packing station



HD camera over every table



Barcode scanner starts each recording



Live view on any PC or monitor

Scan, record, claim: four simple steps

01



Scan AWB

Packer scans or types the AWB before packing.

02



Record pack

Camera records product, label and seal.

03



Auto-tagged

Clip is saved and linked to the AWB.

04



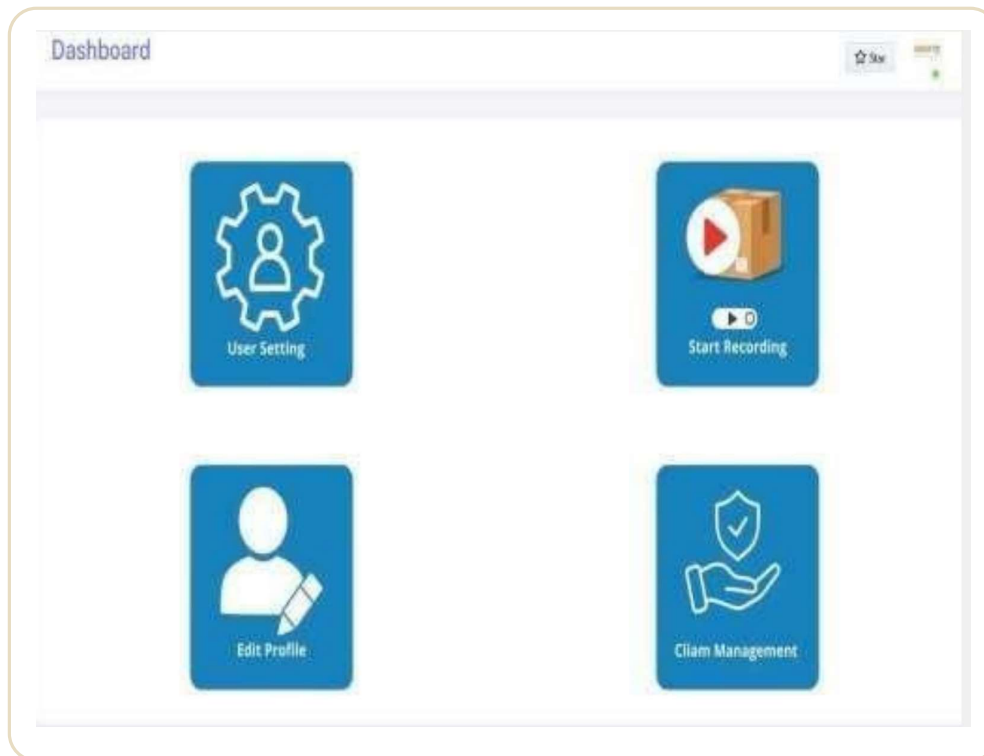
File claim

Pull the exact clip and submit it.



Select mode: Order Parcel

VMS Panel

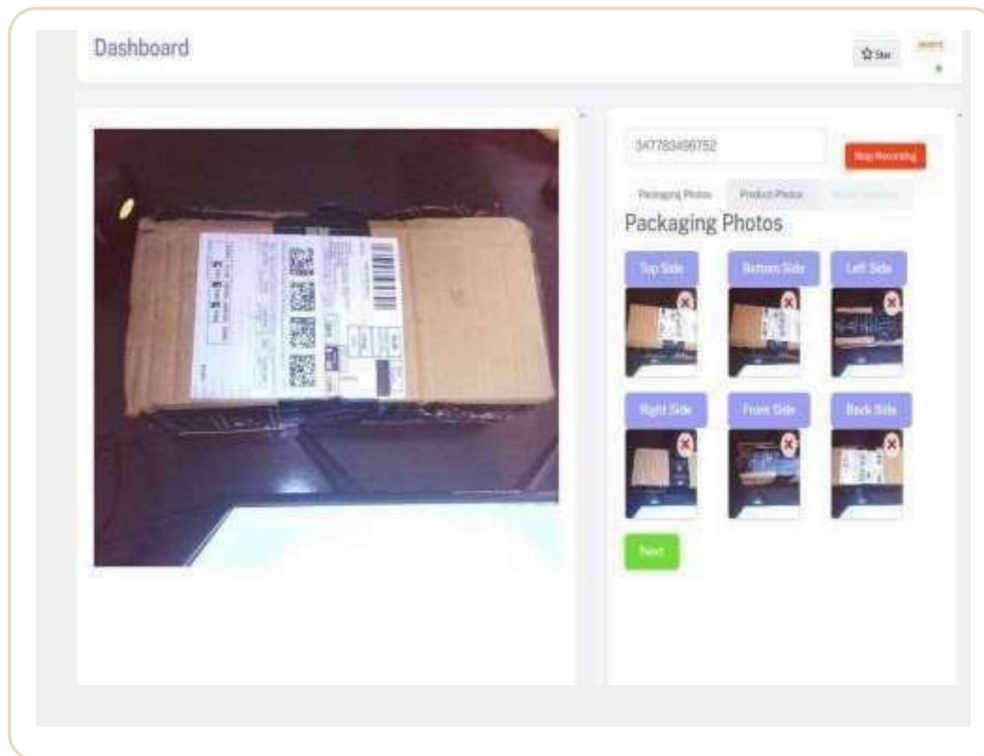


Order Recording

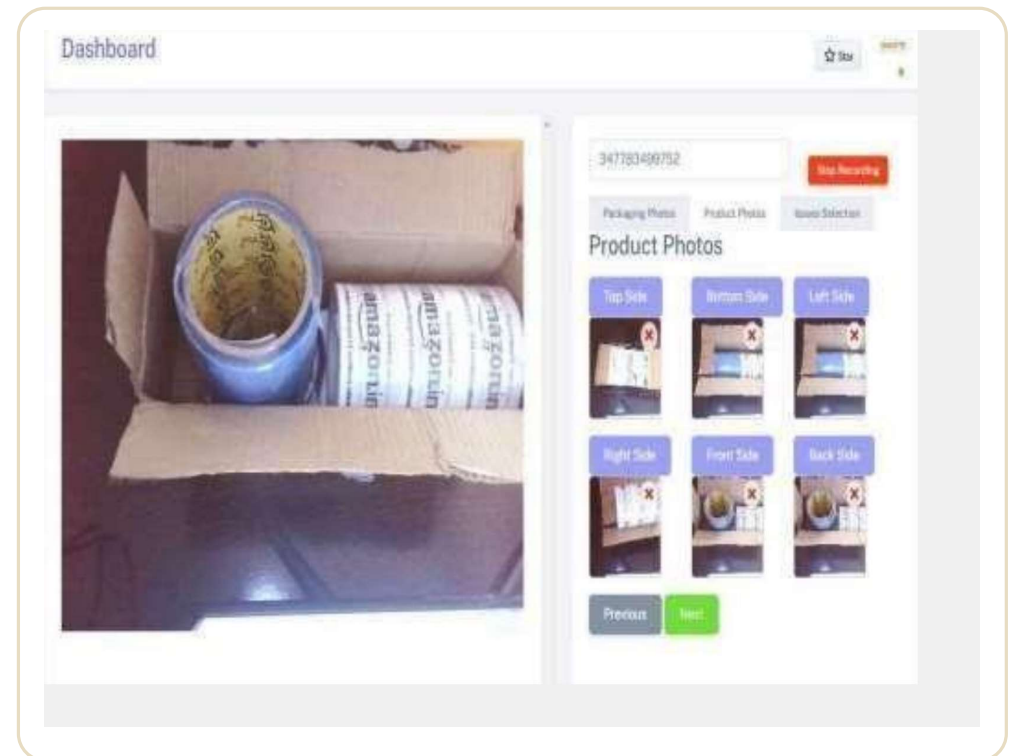


Select mode: Return Parcel Claim

Packaging Photos



Product Photos



One flat price, however much you grow

Yearly recording cost by orders per day

■ Per-video VMS (₹1 per video) ■ ClaimVMS (₹9,999 flat)

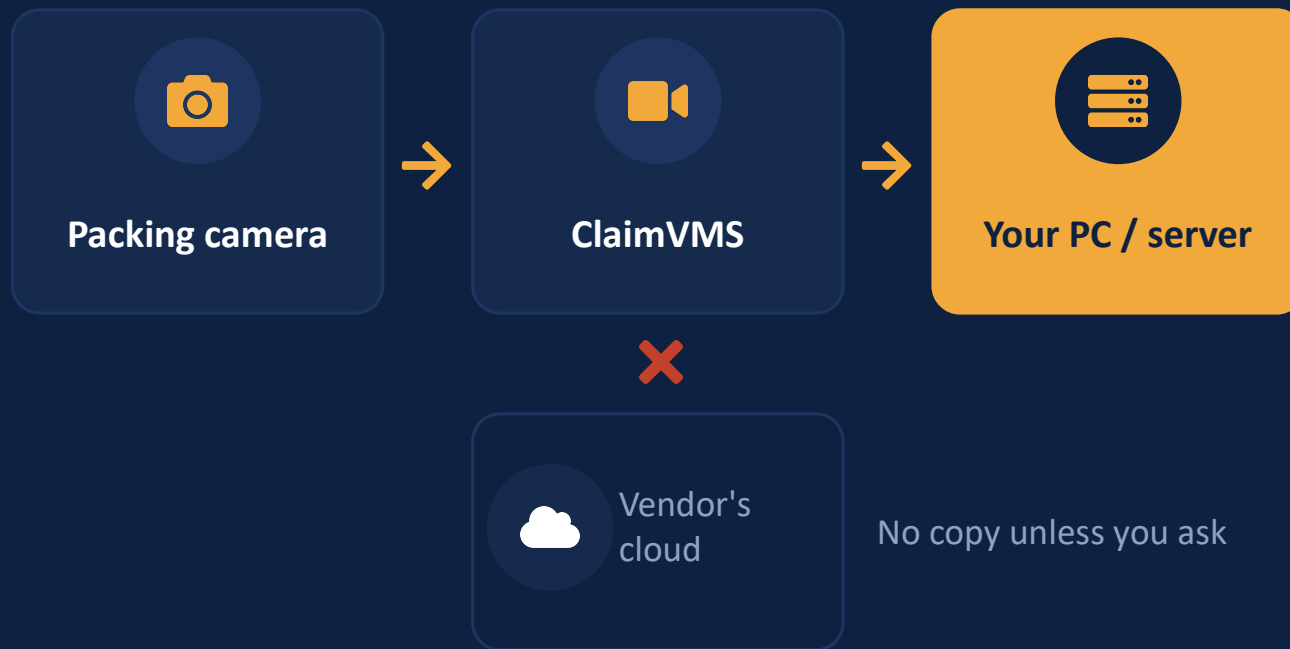


₹3.55 lakh

saved every year at 1,000 orders a day, compared with ₹1 per video

Assumes one video per order, 365 days, one ClaimVMS single licence. ₹1 per video is a typical per-video rate.

Your customers' data stays on your own storage



Packing videos show customer names, addresses and order details.



Other VMS tools copy every video to their own cloud by default.



ClaimVMS keeps footage on storage you control. No storage bill, ever.

Nothing to install: runs on any PC and Android



Runs in the browser

No EXE, no admin rights, no antivirus exceptions or IT sign-off.



Works on any computer

Windows, Mac or Chromebook with a USB webcam.



Android app for bulky items

Record large products on the warehouse floor, still linked to the AWB.



Always up to date

Updates arrive automatically. Nothing to reinstall.



Every marketplace

Amazon, Flipkart, Meesho, AJIO and more, because it works on the AWB.

ClaimVMS vs the alternatives

	CCTV	Per-video VMS	ClaimVMS
Linked to the AWB	No	Yes	Yes, automatic
Yearly cost at 1,000 orders/day	Hardware only	~₹3.65 lakh	₹9,999 flat
Where videos are stored	Local DVR	Vendor's cloud	Your own PC / server
Find one order's clip	Hours of scrubbing	Seconds	Seconds
Recording stops when credits end	No	Possible on credit plans	Never
Return parcel claim mode	No	Varies	Yes
Android app for bulky items	No	Varies	Yes

Simple, flat pricing with unlimited videos

SINGLE LICENCE

₹9,999

per year

One packing station

10-LICENCE PACK

₹5,000

per licence per year

₹50,000 a year for 10 stations

Every plan includes

- ✓ Unlimited videos
- ✓ Web app + Android app
- ✓ AWB-linked search
- ✓ Order and return modes
- ✓ No per-video or storage fees
- ✓ Support on phone and WhatsApp

No hardware lock-in: use any USB webcam and your own PC. Prices exclude GST.

Switching to ClaimVMS takes three steps



STEP 1

Book a demo

A 15-minute live demo of the web app on your own PC.



STEP 2

Set up your station

Open ClaimVMS in a browser and connect a USB webcam.



STEP 3

Start recording

Every new order is recorded from day one. Keep your old videos for open claims.

No lock-in: your videos are ordinary files on your own storage, always yours to keep.

Trusted by leading brands



Works with

Amazon

Flipkart

Meesho

AJIO

& more

NEXT STEP

See ClaimVMS live in 15 minutes

Book a free demo at claimvms.in/book-a-demo

ClaimVMS by SmartX Brains Solutions



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